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Bib Data Sheet

CONFIRMATION NO. 6744

SERIAL NUMBER 09/727,567	FILING DATE 11/30/2000 RULE	CLASS 712	GROUP ART UNIT 2183	ATTORNEY DOCKET NO. 50325-0504	
APPLICANTS Karen Ann Bradley, San Jose, CA; Christian Lemler, Fremont, CA; Amrit C. Patel, Pleasanton, CA; Ray Mein Lau, Sacramento, CA;					
** CONTINUING DATA ***** THIS APPLN CLAIMS BENEFIT OF 60/210,236 06/07/2000 <i>yes 766</i> WHICH CLAIMS BENEFIT OF 60/210,237 06/07/2000					
** FOREIGN APPLICATIONS ***** <i>None 766</i>					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 01/16/2001					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Allowance <i>766</i> Verified and Acknowledged <u>Examiner's Signature</u> <u>Initials</u>		STATE OR COUNTRY CA	SHEETS DRAWING 16	TOTAL CLAIMS 20	INDEPENDENT CLAIMS 4
ADDRESS Hickman Palermo Truong & Becker, LLP 1600 Willow Street San Jose, CA 95125-5106					
TITLE Time-based monitoring of service level agreements					
FILING FEE RECEIVED 920	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		